Terms and Conditions

Dogtopia Dog Field | Last updated: 21/10/2026

By booking a session at Dogtopia Dog Field online, you agree to the following terms and conditions. Please read them carefully before making your booking.

1. Responsibility for dogs and visitors

1.1 Field users accept full responsibility for their dogs and for the welfare, wellbeing and insurance of everyone attending with them.

1.2 The behaviour, safety and welfare of all dogs using Dogtopia is entirely the responsibility of the owner or handler, just as it would be in a public place.

1.3 The landowners and business owners will not be held responsible for any user or dog while at Dogtopia Dog Field.

2. Field rules

2.1 The person making the booking must make sure everyone attending the session is aware of, and follows, the field rules and these terms and conditions.

2.2 All dog waste and food waste must be taken away with you. Please do not leave any litter on the premises, as this can be a risk to other users and their dogs.

2.3 The water provided on site is not suitable for drinking and must not be used for washing dogs.

3. Vehicles and property

3.1 All vehicles parked on the premises are left entirely at the owner's own risk.

3.2 We accept no responsibility for damage or accidents on the property.

4. Bookings and payments

4.1 Payment is taken at the time of booking by debit or credit card.

4.2 All payments are non refundable and non transferable. Please double check your booking details before confirming.

4.3 Payments are processed securely by Square. You can read Square's privacy and security information at squareup.com/help/gb/en/article/3796-privacy-and-security.

5. Your personal information

5.1 We ask for your email address and mobile number so we can send your booking and payment confirmation, along with the padlock code for entering the field.

5.2 We only keep your contact details in case we need to get in touch about your booking. Your information is never shared with any other parties.

5.3 You can ask for your data to be deleted at any time. Please send your request in writing to Genevieve Pearson at admin@dogtopia.uk.

6. Changes to these terms

6.1 We may update these terms and conditions from time to time. Please check them before each booking to make sure you're up to date.